## Guest information from A-Z

Pharmacy: Nussapotheke at Lüneburger Straße 4, approx. 0.6km away

Doctor: General practitioner Dr.Peickert Tel.0-12131 Poststr.2

For specialists, please contact the reception

Allergy: On request, you can get pillows and blankets without

Down

Bathrooms: We have provided cosmetics for you. Should you

have other wishes, e.g. shaving kit or toothbrush,

ask at the reception.

Bathrobe: We will be happy to provide you with a bathrobe on request

Bedlinen: If you wish, we can change your bed linen daily

Bed size: single bed 90x200 cm and double bed 180x200 cm

Iron: We are happy to provide you with an iron with ironing board

Or you can give us your ironing and we will

Do the ironing for you within 1 hour

Check-In: On the day of arrival, the room is available from 3.00 p.m.

Decree

Rearcheck-out: On the day of departure you can leave the room until 11.00 a.m.

Inhabit

Depot possibilities: At the reception there is a safe where you can put your

Be able to deposit valuables

Eshopping: Ask at the reception

Breakfastbuffet: From 7.30 a.m. to 10.30 a.m., for changed times please speak

please contact us at

Luggageservice: We are happy to help you with arrival and departure

Geldautomat: Deutsche Bank, Kreissparkasse and Volksbank, left and

right on Wilhelmstraße approx. 0.5km away

**Shoes:** We are happy to provide you with slippers

Animals: Please do not let your pets run free in the entire hotel area

**Dogs**: Dogs cost us 15 € for cleaning

Information: At the reception we have extensive material ready for you

Internet: A computer with a printer and an Internet connection is available

at the reception. Please inquire

Creditcards: Visa, Mastercard, debit card

Package: We will be happy to prepare a packed lunch for you at € 7.50 per person.)

Magazine: In the restaurant there are various newspapers and

Magazines free of charge for you

Minibar: A price list can be found in this folder

Sewingservice: We will be happy to help you, or borrow sewing kits at the reception Order: Must

be, is the motto of our chambermaids, at

If you have any complaints, please contact the reception

Post: You can drop off your mail at the reception. There

you can also get stamps

Polizei: Emergency number 0-110 or 0-93800

Smoking: Smoking is prohibited in the rooms and corridors

Reception: Staffed from 7.30 a.m. to 10.00 p.m.

**Open**from 12 noon to 2.30 pm and 5.30 pm to 10.00 pm

Umbrella: On request at the reception

Cleaningdevice: Located on the 1st floor, on request shoe cleaning utensils.

Scanner & printing: At the reception

Example: At the reception

Taxi: Phone number 0-4044

Telefon: By dialing the 0 you get an outside line, calls within

Germany we charge 0,20€ per unit

TV: The programs can be found in the list, a

Program guide is located in the room

Laundryservice: If dropped off by 9 a.m., the return will be made the same day

Wake-upservice: If you would like to be woken up, please report to the reception

WLAN: HotSplot Mylord simply confirm the terms and conditions and you are free of charge

declared